



BENTON RURAL ELECTRIC ASSOCIATION

402 7TH Street • P.O. BOX 1150 • PROSSER, WASHINGTON 99350 • 509/786-2913 • Fax: 509/786-0291

Dear Member,

You are reading this because you are interested in getting a ductless heat pump installed at your home.

Ductless heat pumps are relatively new technology (to this country) but there are applications where it will significantly improve comfort and reduce energy use (cost of operation).

This program is designed for manufactured homes and stick-built homes that are at least one year old and have electric heat as the primary heating system. Homes with electric furnaces or baseboard/wall heaters would qualify whereas homes heated with a heat pump or fossil fuels would not. There is an outdoor unit (the heat pump) and at least one indoor unit (in the industry it is called the "head"). The incentive to the homeowner is \$800 for the installation.

You may be able to save even more money through a contractor-assisted installation. Talk to your contractor about an arrangement where you install a portion of the equipment (i.e. the outdoor unit and mounting the head) and your contractor connects the electronics and line-set and commissions the installation.

GoingDuctless.com is a very informative website dedicated to the northwest ductless heat pump initiative. Also included in this document is the form that your contractor will complete and a list of trained installers in the region that Benton REA is aware of. In order to receive the Benton REA rebate, your installer does have to be on the "approved" list.

This type of equipment is the "cat's meow" for some homes but would just not be the appropriate technology for other types of homes. Talk to us and/or your contractor about this. In the ideal situation, this can be an economical way of getting an energy efficient, quiet and comfortable heating/cooling system.

Sincerely,

Eric Miller
Energy Services
509-786-8265
emiller@bentonrea.org

Ductless Heat Pump (DHP) and Ducted Mini-Split Installation Form

All sections must be filled out by the installer at the time of installation. A copy of this completed form and the purchase receipt or invoice must be promptly submitted to the homeowner's utility in accordance with utility policy.

Eligibility Guide for DHPs and Ducted Mini-Splits: Ducted Mini-Splits do not include homes with whole house centrally ducted systems. See PTCS Air Source Heat Pumps for further information on whole home centrally ducted systems.

All systems must:

1. Be installed on a dedicated electrical circuit,
2. Have refrigerant line protection on the entire length of exterior and insulated refrigerant lines,
3. Be installed in accordance with manufacturer specifications, including adherence to proper refrigerant charging and,
4. If installing a single head DHP, the contractor must have received the contractor orientation available at <https://goingductless.com/partners>.

Select what you are Installing (Select One)	Eligible Home Types (Select One)	Eligible Existing Heating System Being Replaced (Select One)
<input type="checkbox"/> Single Indoor Head DHP <input type="checkbox"/> Single Ducted Mini-Split (not whole home centrally ducted)	<input type="checkbox"/> Existing Single Family <input type="checkbox"/> Existing Manufactured <input type="checkbox"/> New Single Family (in all states except WA) <input type="checkbox"/> New Manufactured	<input type="checkbox"/> Electric Forced Air Furnace <input type="checkbox"/> Electric Zonal ¹
<input type="checkbox"/> Multi Indoor Head DHPs <input type="checkbox"/> Multiple Indoor Ducted Mini-Splits (not whole home centrally ducted) <input type="checkbox"/> Combination DHP/Ducted Mini-Split	<input type="checkbox"/> Existing Single Family <p><i>Note:</i> Multi-head DHPs, multi ducted mini-splits and combination installs in New & Existing Manufactured Homes or New Single Family Homes (in all states except WA) may be eligible for single indoor head DHP or single ducted mini-split incentive (see above).</p>	<input type="checkbox"/> Electric Forced Air Furnace <input type="checkbox"/> Electric Zonal
<input type="checkbox"/> DHP Upgrade	<input type="checkbox"/> Existing Single Family <input type="checkbox"/> Existing Manufactured	<input type="checkbox"/> DHP

Household Information

Customer Name	Customer Electric Utility		
Installation Address	City	State	Zip

¹ Zonal heating includes electric, non-ducted: ceiling cable, wall, baseboard, plug-in and an electric boiler/water heater attached to a zoned hydronic floor heating system.

Year Built:	Total Heated Area of the Home: Sq Ft	Customer Phone
<i>Mailing Address, if different:</i>		

Installation Information

AHRI Certified Reference #:		HSPF Rating:	Installation Date:
Outdoor Unit Manufacturer:		Outdoor Unit Model(s) #:	
Associated Indoor Units	Indoor Unit Model Number(s)	Associated Indoor Units	Indoor Unit Model Number(s)
Indoor Unit 1:		Indoor Unit 3 (if installed):	
Indoor Unit 2 (if installed):		Indoor Unit 4 (if installed):	
Total Installed Cost (before rebates): \$ _____ Additional repair cost (if low income): \$ _____			

UTILITIES: Please consider whether to include a Privacy Act Notice to your customers in this form.



As a Benton REA member, I verify that this project has been completed satisfactorily at my residence by the following contractor:

_____ (Name of Contractor) _____ (Main Contact)

Year my house was built: _____ Primary heating equipment is: Electric Other

Member Name (print): _____

Member Address: _____

E-Mail Address: _____

Daytime Phone: _____ Account #: _____

_____ (Member Signature)

_____ (Date)

My house is a:

- Conventional stick-frame house
- Manufactured home

The system I am replacing as the primary heat source is an:

- Electric Furnace
 - With central air conditioning
 - Without central air conditioning
- Zonal Heating (baseboard, wall heaters)
 - With central air conditioning
 - Without central air conditioning

My new system (if one is being installed) is a:

- Normal Efficiency Air-Source Heat Pump
- High Efficiency Air-Source Heat Pump
- Variable Speed Heat Pump
- Ductless Heat Pump

My house has its ductwork (if any) primarily:

- In the crawlspace and/or attic
- Within the envelope of the home

Note: Programs change at the end of March and September – Rebates may change or discontinue at any time – please call Member Services (786-8265) to confirm.

NW Ductless Heat Pump

List of Oriented Contractor Companies

Updated 3/13/18

Please note: The designation as an oriented contractor with the NW Ductless Heat Pump Project has no bearing on local code requirements in your area. The HVAC contractor assumes all responsibility for complying with local training and/or licensing requirements.

Company	City	ST	Zip	Business Phone	Website
Absolute Comfort (WA)	Yakima	WA	98901	509.391.9391	www.achvacelectric.com
Advanced Construction	Kennewick	WA	99336	509.627.4459	www.advancedheatingandac.com
All Seasons Heating & AC	Yakima	WA	98902	509.248.6380	www.allseasonsheating.com
Allard Enterprises	Yakima	WA	98901	509.575.0955	
A-One Refrigeration & Heating, Inc.	Kennewick	WA	99336	509.586.7613	
Apollo Sheet Metal (Heating & Air)	Kennewick	WA	99336	509.586.1104	www.apollo-sm.com
Bob Rhodes Heating	Kennewick	WA	99336	509.783.3291	www.bobrhodesheating.com
Bruce Inc. (Bruce Heating & Air) (WA)	Kennewick	WA	99338	509.734.0669	
Campbell and Company	Pasco	WA	99301	509.545.9848	www.callcampbell.com
Chinook Heating & Air, Inc.	Kennewick	WA	99336	509.736.1121	www.callchinook.com
CK Home Comfort Systems	Grandview	WA	98930	509.882.4822	www.ckcomfort.com
Coffey Refrigeration	Kennewick	WA	99336	509.586.1519	
Dayco Heating & Air	Kennewick	WA	99336	509.586.9464	www.daycoheating.com
Delta Heating	Richland	WA	99352	509.943.1092	delta-heating.com
Falcon Electric	Kennewick	WA	99338	509.783.7043	www.usefalcon.com
Huminsky's Heating and Cooling	Pasco	WA	99301	509.302.7363	
Inland Contracting	Yakima	WA	98902	509.833.8114	
Jacobs and Rhodes	Kennewick	WA	99336	509.783.3121	
M. Campbell and Company	Pasco	WA	99301	509.545.9848	www.callcampbell.com
Miller & Trujillo Heating & A/C LLC	Zillah	WA	98953	509.829.0747	
Panchos Heating & Cooling	Kennewick	WA	99336	509.396.9783	www.panchosheatingandcooling.com
Paul's Air F/X Ltd.	Yakima	WA	98902	509.571.5960	http://paulsairfx.com/
Platte Heating and AC	Yakima	WA	98908	509.965.3538	www.platteheating.com
Thermex Valley Heating and AC	Yakima	WA	98902	509.426.7726	www.thermexvalleyheating.com
TNG Heating & Refrigeration	Toppenish	WA	98948	509.865.3707	
Total Energy Management, Inc.	Richland	WA	99354	509.946.4500	www.teminc.com
Total Quality Air	Pasco	WA	99301	509.205.1592	www.tricitiesheatingandair.com